Introduction

The Patient Assistance Transport Scheme (PATS) is a subsidy program that provides money to pay for some travel, escort and accommodation costs when people from rural and remote South Australia travel over 100 kilometres each way to see a specialist. More information, including Guidelines for Assessment and brochure, is available at www.sahealth.sa.gov.au/pats

How to apply?

You can make an application online via a dedicated web portal at www.sahealth.sa.gov.au/PATS.

The system makes it easier for your patient to apply for subsidy.

Paper-based application forms can still be submitted via your local PATS office or via Australia Post. The application form is available in three sections:

Section 1 for Local Doctors Section 2 for Specialists Section 3 for Patients

To receive a PATS subsidy through Country Health SA Local Health Network by paper, you should complete Section 1 if confirmation of the nearest specialist eligibility is required. After visiting a specialist, who should complete section 2, your patient should then complete and send the relevant sections of the application to the nearest PATS office.

Important information

- > PATS travel assistance is intended for patients where specialist services are not available locally, through visiting specialists, or by using telehealth.
- > Local doctors are to include a medical reason listed below for escort and air travel subsidy requests.
- > For escorts for travel, the criteria includes: impairment, active role or carer, involvement in medical treatment, patient is a child, necessary assistance, or as an alternative to air travel when answering question four.
- > For air travel the criteria includes: active clinical management, management of severe pain, urgency, restricted mobility, or life threatening conditions when answering question five.
- > Air travel will be subsidised if it is the most economical form of travel.

Collection of personal information

The CHSALHN respects your privacy. Your personal information will be collected, stored, and used for the purposes of administering the Patient Assistance Transport Scheme. Information will not be disclosed unless permitted or required under the *Health Care Act 2008 (SA)* or *Mental Health Act 2009 (SA)*. You may gain access to your personal information stored by the CHSALHN by contacting the Freedom of Information Officer.

Send completed application forms to:

Area Health Service	FAX	Postal Address	
Mount Gambier & Districts Health Service	(08) 8721 1555	PO Box 267, MOUNT GAMBIER SA 5290	
Port Lincoln Health & Hospital Services	(08) 8683 2060	PO Box 630, PORT LINCOLN SA 5606	
Port Augusta Hospital & Regional Health Services	(08) 8668 7643	Hospital Road, PORT AUGUSTA SA 5700	
Riverland Regional Health Services	(08) 8580 2498	Maddern Street, BERRI SA 5343	
Whyalla Hospital & Health Services	(08) 8648 8529	PO Box 267, WHYALLA SA 5600	
Adelaide	(08) 8226 5580	PO Box 3017, Rundle Mall, ADELAIDE SA 5000	

For more information

Visit: www.sahealth.sa.gov.au/pats Email: CHSAPATS@sa.gov.au Telephone: 1300 341 684







Claim Number (Office use only)							

Local doctors are required to authorise questions to	Date of birth	PATS Client Number
Patient Family Name		PATS Client Number
Patient Given Names	Medicare Number	Individual Ref. No.
Insert local doctor's details Title Mr Mrs Ms Dr Family name and initial	usual residence?	Specialist the nearest Specialist to the patients No dical reason why the referral should be to
Provider number		
Or stamp below	If yes, include a med	equire an escort during travel? dical reason explaining why an escort is required to travel selecting one of the clinical criteria. Please turn over for
Practice location	If yes, include a med	condition of the patient warrant air travel? dical reason explaining why air travel is required by e clinical criteria. Please turn over for clinical criteria. Return Travel?
Phone	Yes	No Yes No
Email		
Type of Specialist referred to Name of Specialist		ormation provided in this section is correct and d by me (or my representative)
	Da	ate DD / MM / WYYY

